



For Immediate Release:  
July 1, 2009

Press Contact: Skye Communication, LLC  
Skye MacBroom: (203) 879-2258  
[sm@skyeline.com](mailto:sm@skyeline.com)

### **Glass America's Nathan Edwards Promoted to Vice President - Business Support**

CHICAGO - Glass America is pleased to announce that Nathan Edwards has been promoted to the position of Vice President - Business Support. Edwards will report to David Rohlffing, President & CEO of Glass America.

“Since Nate joined Glass America, he has been filling an ever increasing role,” says Rohlffing. “He has been instrumental in helping to develop, execute and manage a number of key business strategies for Glass America. In this new role, he will be working with the rest of the executive team to continue the growth of the company. This promotion recognizes all of his successes and achievements at Glass America, as well as his increased responsibilities.”



Edwards joined Glass America in 2005 as part of the Auto Glass Service acquisition where he had functioned as an IT Manager since 1998. With the move to Glass America, Edwards took on the role of business analyst, and over the years his responsibilities grew to include vendor relations, purchasing manager, and field support manager.

As Vice President of Business Support, Edwards' new role will include managing the Auto Glass Replacement Safety Standards (AGRSS) compliance program for Glass America, purchasing glass and related supplies, overseeing vehicle fleets, call center operations and internet strategy.

Reporting to Nate will be Robbie Price, AGRSS Coordinator; Shannon Holt, Call Center Supervisor; Michelle Sistrunk, Database Specialist; and Jennifer England, Telecom Specialist. Edwards will continue to work out of his office in Murfreesboro, Tennessee.

#### **About Glass America**

Founded in 1999 and headquartered in Chicago, Illinois, Glass America is one of the largest independently-owned automobile glass replacement and repair companies in the country. Glass America has 94 service centers conducting business under the names Glass America and Auto Glass Service which are conveniently located in the states of Alabama, Colorado, Connecticut, Florida, Georgia, Illinois, Indiana, Kentucky, Maryland, Massachusetts, Michigan, Missouri, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Vermont, Virginia, West Virginia, and Wisconsin. Glass America offers a complete line of auto glass repair and replacement services for all years, makes and models, foreign and domestic, commercial or passenger vehicles. In contrast to many auto glass companies in the country, Glass America buys glass only from OEM (original equipment manufactured) suppliers. This means the proper windshield with

the perfect fit.

As a leader in the auto-glass replacement industry, Glass America upholds the highest levels of quality craftsmanship, and consistently maintains a proven track record for excellent customer service. The company is a member of the Independent Glass Association and the National Glass Association, and all technicians are certified by Sika Adhesive Systems and LYNX Services. All auto glass installations and workmanship will meet or exceed the Auto Glass Replacement Safety Standards (AGRSS), and have a national lifetime warranty. Glass America's direct billing procedures and pricing structures meet or exceed the requirements of all insurance companies and glass networks. All of the company's national service areas offer both drive-in and mobile services, and always strive to make business as quick and as convenient as possible for their patrons. For more information on Glass America, or to place an order, please call 1-800-634-5623 to connect to the nearest location. For more information, please visit [www.glassusa.com](http://www.glassusa.com). Glass America has a media library at <http://www.glassusa.com/MediaLibrary.asp> that contains the following informational videos: Eye on America, The Importance of Auto Glass Safety, The Auto Glass Replacement Safety Standard, and Why Quality Matters, an interview with David Rohlfing, President & CEO.

###