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Glass America Opens Two New Locations

Chicago, IL – Glass America is pleased to announce the opening of two brand new locations. The Lindenhurst, New York store will be headed up by manager Mike Chiavola, and is the first Glass America location in Long Island. The new Huntington, West Virginia store is the first Glass America location in the entire state, and will be led by manager Pam McComas.

“I’d like to welcome the two new stores into our Glass America family,” said David Rohlfing, President & Chief Executive Officer of Glass America. “We are pleased to be expanding the company into two new markets in West Virginia and Long Island where we can make a significant impact in the auto glass replacement market. Both stores opened on the same day, and are a first for Glass America geographically. This is an exciting time. Pam and Mike are capable leaders who are sure to bring their stores much success.”

Lindenhurst, New York

Manager Mike Chiavola, a Lindenhurst resident, previously owned the store when it was under the name South Shore Glass. Chiavola decided that he was ready to become a part of a bigger corporation, and was prepared for an acquisition. After a great deal of research of the top leaders in the industry, he called Glass America and found that their business style suited his needs for an auto glass replacement business. Chiavola said, “I am so glad to be a part of the Glass America family. We opened the store under the Glass America name because they are a company that not only stands behind quality work, but also because I knew that I would enjoy working with the people within the company.”

The Lindenhurst store has three employees: Mike Chiavola, Manager and Auto Glass Technician with 20 years of experience in the industry; Shawna Ladone, Customer Service Representative for one year; and Joseph Gambuzza, an Auto Glass Technician with 15 years of experience.

South Shore Glass America

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Huntington, West Virginia
Huntington, West Virginia has been a high traffic area for the last year due to the recent filming and premiere of the football movie, "We Are Marshall" starring Matthew McConaughey and Matthew Fox. Glass America Manager of the Huntington, West Virginia store Pam McComas said, "We are in a great location here with a lot of traffic; the movie was great for all of the businesses in town."



Ken Pemberton, a native of Huntington like Pam McComas, brings his 12 years of experience as a Sales Manager to the new store. Pemberton is the account manager for not only the Huntington store, but also for the Prestonsburg, Kentucky location. Between these two locations, Glass America can effectively serve the eastern Kentucky market and also southern Ohio area. Pemberton has been in the auto windshield repair industry since 1989 and began working with Glass America two years ago. "The company's number one concern is safety," says Pemberton, "I am glad to be back in my hometown area, seeing old customers and providing them with the quality service they deserve."

Manager Pam McComas has been in the industry for 12 years. She ran an independent glass shop in the Virginia Beach area for 5 years, and worked as a customer service manager for a large windshield replacement company for 7 years, giving her an in-depth knowledge of the needs and concerns of customers. Jeremy Marcum, a Logan, West Virginia resident, has joined the Huntington store as an Auto Glass Technician with 10 years of experience.

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About Glass America

Founded in 1999 and headquartered in Chicago, Illinois, Glass America is one of the largest independently-owned automobile glass replacement and repair companies in the country. Glass America has 94 service centers conducting business under the names Glass America and Auto Glass Service which are conveniently located in the states of Alabama, Colorado, Connecticut, Florida, Georgia, Illinois, Indiana, Kentucky, Maryland, Massachusetts, Michigan, Missouri, New Hampshire, New York, Ohio, Pennsylvania, Tennessee, Texas, Vermont, Virginia, West Virginia, and Wisconsin. Glass America offers a complete line of auto glass repair and replacement services for all years, makes and models, foreign and domestic, commercial or passenger vehicles. In contrast to many of the glass companies in the country, Glass America only uses OEM (original equipment manufactured) windshields, meaning that it is the proper windshield with the perfect fit, as specified by the original manufacturer for each vehicle.

As a leader in the Auto-Glass Replacement industry, Glass America upholds the highest levels of quality craftsmanship, and consistently maintains a proven track record for excellent customer service. All technicians are certified by Sika Adhesive Systems and LYNX Services. All auto glass installations and workmanship will meet or exceed the AGRSS Standards, and have a national lifetime warranty. Glass America's direct billing procedures and pricing structures meet or exceed the requirements of all insurance companies and glass networks. All of the company's national service areas offer both drive-in and mobile services, and always strive to make business as quick and as convenient as possible for their patrons. For more information on Glass America, or to place an order, please call 1-800-634-5623 to connect to the nearest location. You may also visit www.glassusa.com for more information.

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